SPRINGING INTO ACTION!

A LETTER FROM LEADERSHIP

We thrive in being a resource that people turn to for help. Every year the Agency persists in providing resources and services to older adults and people living with disabilities. We answer questions and provide information toward keeping people safe in their homes, refer to local assistance, and overall make them feel supported, seen and heard. We look forward to your reading this report that summarizes the impact and outcome of the Agency’s 2022 efforts. We also take this opportunity to make you aware of the continuing crisis in the recruitment and retention of homecare workers who are critical to helping older adults and their families.

Independence often relies on assistance from others ranging from help with minor home chores to personal care. Those providing this assistance are often spouses and other family, friends, neighbors, or paid personal care aides. In 2022, the Agency took steps toward supporting Personal Care Aides (PCAs) as vital factors toward the independence of older adults. Not known for great pay or benefits, the profession also suffers from Ohio’s Medicaid low reimbursement rates contributing to high turnover, increased workforce shortages, and longer waiting lists for people seeking PCAs. The Agency focused on solutions in 2022 to face these issues head-on:

- **Culminated research begun three years ago** by The Dayton Foundation Del Mar Fellow Dr. Kathy Stevens who released her Long-Term Care Workforce Shortage report in October.

- **Continued the Personal Care Aide Training Program** developed with Dr. Stevens’ help, resulting in 43% of its graduates working with our contracted providers.

- **Increased enrollment in the Participant Directed Care initiative** to recognize and support existing home care from spouses, family, and others. This program had 87 caregivers enrolled by December, lightening demand for PCAs.

- **Our 24/7 DaytonAreaCaregivers.com** online caregiver support resource registered 332 members in 2022, an 83% increase since 2021.

- **Conducted a roundtable panel discussion featuring providers, consumers, and caregivers** sharing their experiences and concerns with regional legislators. This was part of a statewide advocacy effort spotlighting the workforce shortage’s harmful impact on older Ohioans, including a push for a 50% increase in Medicaid reimbursement rates to providers and a $20/hour salary for PCAs.

More information about these initiatives and additional caregiver support is provided in these pages.

Caregiving is the heart and soul of providing older adults their best quality of life. Throughout these initiatives and services, the Agency only succeeds through collaboration and support. We appreciate our providers and their staff for services and help to our consumers; we are indebted to our Board of Trustees and Advisory Council for their interest and input; and grateful for our devoted staff whose skills keep our consumers safe at home.

The support of all remains our Agency’s strength.

Doug McGarry  
Executive Director

Judy LaMusga, Esq.  
Board Chairperson

The Board of Trustees outlined these Strategic Priorities in 2019 to guide our direction:

1. Responding to Revenue Uncertainties
2. Addressing Workforce Challenges
3. Supporting Caregivers
4. Preparing the Public for Aging
5. Addressing Service Delivery
OFFICERS

Our Agency remains strong through the leadership of our Board of Trustees.

Judy LaMusga, Esq.
Chairperson
Attorney and Counselor-at-Law

Vickie Carraher, RN-BC
Vice-Chairperson
Senior Service Coordinator, City of Kettering

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Executive Director, Area Agency on Aging, PSA 2

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President, Spirit Lead Consulting, LLC

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Deb Sanders
Director of Sales and Marketing, Ohio Living Dorothy Love

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Director of Strategic Partnerships, Green Hills Community

Roland Winburn
Trustee, Harrison Township Board of Trustees

Eric Winston, Ph.D.
Chairperson, Advisory Council, Area Agency on Aging, PSA 2
OUR VISION IS TO BE THE RESOURCE ON AGING

OUR MISSION
The Area Agency on Aging improves the quality of life for older adults in its nine-county community by advocating for individuals, developing and supporting a strong network of services, and providing resources for older adults.

WHO WE SERVE
The Area Agency on Aging, PSA 2 helps older adults of west central Ohio remain in their homes with independence and dignity. We are an independent, private, nonprofit corporation that plans and funds services for older persons in Champaign, Clark, Darke, Greene, Logan, Miami, Montgomery, Preble, and Shelby counties. The 12 Area Agencies on Aging in Ohio are part of a national aging service network.
Our Agency, part of Ohio’s Aging and Disability Resource Network, is a trusted place where older adults, caregivers, family members, and professionals can get objective information from our licensed social workers and registered nurses. The fastest, most accurate method of learning what programs and resources exist for individuals is to speak to our staff who are professionally trained by the Alliance of Information and Referral Systems by calling 937-223-HELP.

NO WRONG DOOR

The Ohio Benefits Long-Term Services and Supports (OBLTSS) statewide system was started to provide unbiased, objective information about long-term care services and other supports for individuals living with disabilities. Aging and Disability Resource Centers serve as a “front door” nationwide to reduce pain and frustration that older adults, people living with disabilities, and family members may experience when seeking information, services, and support. The Agency coordinates “front door” activities for Ohio's “no wrong door system” and connects individuals immediately to information, resources, and long-term services. The Agency contracts with three community partners under this initiative: Catholic Social Services of the Miami Valley, Carestar, Inc., and Access Center for Independent Living.

26,463
Callers received information and assistance

8,133
Completed assessments

6,512
Average daily census of consumers who received care-managed services

2,205
Average number of monthly calls to 937-223-HELP
937-223-HELP

Our kind, knowledgeable, and welcoming Answers on Aging team members embody our vision “to be the resource on aging.” Anyone can call 937-223-HELP to speak with an Intake Specialist: older adults, people living with disabilities, caregivers, family members, friends, neighbors, professionals, or any concerned community member. Our team focuses on listening to the caller to provide helpful information and explain the wide range of options and services available through the Agency, other social services, community resources, and our network of providers. The social workers and nurses answering 937-223-HELP receive approximately 2,205 calls per month and each call is an opportunity to find the answers that provide the needed help.

IN-HOME ASSESSMENTS

Free, in-home assessments are the next step to specialized information after calling 937-223-HELP. The one-on-one, no-obligation assessment visits are an opportunity for individuals to ask questions, discuss what services and resources are available and beneficial to them, and include input from caregivers and family members to make informed choices about their future care. Assessors determine eligibility for our programs, evaluate strengths and challenges of the individual, recommend community resources, and link consumers to needed services.

CARE MANAGEMENT

Care management is the key toward successful services and plans that help our consumers stay safe, independent, and happy in their choice of residence. With access to resources and the guidance of a care manager, the unique care needs and personal goals of each individual are continuously reviewed and addressed. Continuous monitoring is based on the unique, changing needs of the enrolled consumer.
Our team is in the community daily, working to preserve independence for older adults and people living with disabilities. With a steadily increasing aging population, our long-term care services and supports continue to grow to meet the needs of the community. We contracted with 267 service providers in 2022 to make the programs listed on this page available.

**PASSPORT**
Statewide Medicaid waiver program, PASSPORT (Pre-Admission Screening System Providing Options & Resources Today), waives Ohio nursing home care rules to allow for in-home care. The PASSPORT program not only saves taxpayers' money due to being less expensive than 24/7 institutionalized care but is preferred by many older adults who want to remain within the comforts of their own homes. Individuals 60 and older, eligible for Medicaid, and require hands-on care may benefit from the many PASSPORT services, including personal care assistance, home-delivered meals, home medical equipment, emergency response system, and transportation.

**ASSISTED LIVING**
Assisted Living facilities provide more intensive care than is available through home care services. The Assisted Living waiver is a great alternative to nursing facility placement. An assisted living facility provides a home-like setting that is less restrictive and less expensive than a nursing facility. The Assisted Living Waiver is available to Medicaid-eligible adults and covers the cost of care in certified assisted living facilities while consumers are responsible for costs associated with room and board at the state-set rate.

**MYCARE OHIO**
The Agency became one of seven regions to test the demonstration project of MyCare Ohio Waiver in 2014. MyCare Ohio Waiver is a managed care plan designed to coordinate services for people age 60 and over who are eligible for both Medicare and Medicaid, with the goal to deliver better coordinated care. The Agency coordinates waiver services through Buckeye Health Plan and Molina Healthcare for eligible residents in Clark, Greene, and Montgomery counties.
COMCARE– MONTGOMERY COUNTY

Many older adults in Montgomery County need assistance to stay safe and healthy within their own homes but do not meet the eligibility requirements for PASSPORT or MyCare Ohio Waiver. Thanks to funding from the Montgomery County Human Services Levy, ComCare provides in-home services to approximately 1,557 older adults. Services provided are comparable to those listed under PASSPORT including personal care assistance, home-delivered meals, home medical equipment, emergency response system, and transportation.

CARE TRANSITIONS

Care Transitions offers assistance and support for individuals who are discharging from the hospital to review their medical needs and provide a follow-up, in-home visit by a registered nurse to help relieve the pressure and confusion people may feel upon being discharged. The Agency’s Care Transitions Coaches provide information for additional services to avoid readmission as well as help review discharge plans, doctor follow-up instructions, and medication changes. The Agency provides care transitions for Medical Mutual of Ohio members through a contract with Direction Home Akron-Canton Area Agency on Aging & Disabilities and Anthem members through a contract with GroundGame Health and Direction Home, LLC.

CAREGIVER SUPPORT

Once the pandemic began in 2020, the critical need for caregiver support services became clear. The Agency was already partnered with Trualta to offer DaytonAreaCaregivers.com, a free, convenient online resource that can help families manage their loved one’s care at home 24/7. In 2022, more than 330 caregivers benefited from the educational resources, planning tools, and tips that DaytonAreaCaregivers.com offers. The Agency served an additional 105 caregivers through its free, online caregiver workshops featuring speakers on educational, informative, and supportive topics.

PARTICIPANT DIRECTED CARE

Participant Directed Care is coordinated by the Area Agency on Aging, PSA 2 providing an alternative option to receive in-home services. The participant, “employer” is able to hire their own “employee” to provide care and services in their home. Employees can assist with personal care, homemaking, transportation, and other services as authorized by the participant and Area Agency on Aging PSA2. Formal training for the employee is not required, however Area Agency on Aging PSA 2 and the participant can supply training resources as needed.
Born and raised in South Carolina where he and his family picked cotton, Willie came to the Miami Valley for work in 1955 and began his 35-year career as an electrician at Dayton Power and Light. Residing in his beloved Clayton neighborhood for over 20 years, he built his home and forged many relationships with neighbors including his caregiver, Tonya. Tonya moved to the neighborhood 20 years ago and said Willie helped her first since he welcomed her into the neighborhood with open arms. Working in finance at Wright-Patterson Air Force Base, Tonya remembers coming home from a long day at work and finding her driveway cleared of snow thanks to Willie. In May 2022, Willie began noticing severe foot pain that made it a struggle to move around. Known as “the walker” in his neighborhood since he loves his daily walks in all weather, Tonya noticed Willie was not walking as frequently and saw him limping outside his home. After talking, she learned that he was in pain and knew something was not right. He happily agreed to her offer to accompany him to the doctor’s office. It turned out that Willie, with Tonya by his side, was starting a long journey where poor blood circulation resulted in a leg amputation with five surgeries and six hospital stays.

Terrified to move into a nursing home and never return to his neighborhood, Willie was determined to live at home even if daily activities took longer than normal. Willie’s can-do attitude led skilled nursing to introduce him to the Area Agency on Aging in the summer of 2022, and he began the Participant Directed Care Program (PDC) through ComCare to have Tonya as his paid caregiver.
PDC gives consumers the ability and freedom to select and hire their in-home aide from someone they already know or someone who is already completing their caregiving activities, including family, friends, and, in this case, neighbors. The Agency works with the consumer to establish a wage to reimburse the caregiver for their work according to the care plan instead of working through a traditional home care agency. PDC is one of the Agency’s current initiatives to help limit the impact of the home care workforce shortage crisis on older adults in our region.

Tonya helps Willie with transportation, managing medical appointments, and cooking, but from her experience, the most important thing about their relationship is communication. They have both learned through their partnership that they are not alone and have each other. Some activities they enjoy together include driving around on a nice day, exploring Dayton, getting ice cream, and scootering/walking throughout the neighborhood.

Tonya relies on ComCare Case Manager Tammy for support, resources, and a listening ear. Tonya explained, “As I am here for him, Tammy has been here for me. I know I can talk to her and get the feelings and emotions out when needed.” Tammy worked with the pair to establish services that benefit Willie including a walk-in shower for his home. “Willie shows so much potential and ability to live independently with the assistance of needed resources,” Tammy said. Establishing the correct care plan with the help of Tammy, Tonya, and his community, Willie is able to remain safe and independent where he wants to be.

The care crisis is immense and affecting people all over the country, all over Ohio, and right here in our region. The workforce shortage has existed for years but greatly accelerated during the pandemic. This leaves a growing number of older adults unable to acquire an aide to assist with home care needs, causing a strain on health and placing safety and well-being at risk. Tonya believes that true happiness lies in helping others and explained that both she and Willie benefit from their relationship. She encourages anyone considering caregiving to leap into the partnership. “I couldn’t do all the things I’m doing without the resources that the Agency provides me. He needs me, and I need him. This is a partnership between us all.”

Tammy added that Participant Directed Care is the way of the future: “People are going to have to step up because I just don’t think there’s enough money to pay aides what they deserve. If there ever was a time to step up, it is now.”
OLDER AMERICANS ACT
Funding for planning, developing, and coordinating home and community-based services comes from the federal Older Americans Act (OAA) that was signed into law in 1965. The OAA created the network of Area Agencies on Aging across the country to help older adults and their caregivers remain independent and safe in the least restrictive and most desirable living arrangement. OAA and additional state funding support nutrition, transportation, personal care, housekeeping, adult day service, home repair, legal assistance, caregiver support, Long-Term Care Ombudsman, Alzheimer’s services, outreach for Home Energy Assistance Program, protective and supportive services, and wellness programming including Healthy Living, A Matter of Balance, and Powerful Tools for Caregivers. The Agency administered more than $6 million in Title III and related state funds in 2022.

OAA & RELATED SERVICES
The largest program offered through OAA Title III funding is the Nutrition Services Program, supporting home-delivered meals, congregate meal sites, and the Senior Farmers Market Nutrition Program. In 2022, 153,632 meals served at 32 congregate meal sites in our region provided both nutrition and socialization for older adults. 479,687 nutritionally-balanced meals were delivered to homebound older adults for reasons including illness, disability, geographic isolation, and the Covid-19 pandemic. The Senior Farmers Market Nutrition Program (SFMNP) provided eligible older adults $50 coupons to be spent at 23 participating farmers and farmer’s markets throughout the 9-county region. Homefull, a partner organization that operates and administers the program, distributed $61,295 to more than 1,560 consumers between May and November.

COMMUNITY OUTREACH
Community outreach expanded as a result of the adapting environment to the Covid-19 pandemic.

25,500
Agency calendars were distributed free of charge to provide older adults and caregivers with information about community services throughout our nine-county region. This included approximately 6,640 calendars mailed directly to consumers enrolled in our programs.

5,296
Individuals were reached through 68 accepted invitations to speak or display information at community events throughout our region.

919
Individuals received our quarterly e-newsletter, Focus on Aging, that provided updates on Agency advocacy efforts, information on the continued Covid-19 pandemic, access to the vaccine, and overall issues impacting the aging network.

165
Professionals from throughout the region attended five online, Agency-sponsored trainings, plus three in-house trainings drew an average of 98 Agency staff apiece.

625%
Reach increase to community members from 2021.
The 27 volunteer members of our Advisory Council help support us as the resource on aging in our nine-county region. Three representatives from each of our nine counties advise the Agency on development and coordination of community-based systems of services for all older persons in our region. They also provide recommendations to the Board of Trustees on the distribution of federal and state funds.

**OFFICERS**

Eric Winston, Ph.D.  
Chairperson

Laura Haverkos  
Vice-Chairperson

**MEMBERS**

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Vicki Henson  
Amber Spence

**Clark County**
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Bonnie Hitchcock  
Vanita Meese

**Darke County**
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**Montgomery County**
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Quiana Bickham  
Olivia Hester

**Preble County**
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Teresa Freeman  
Karen Lindquist

**Miami County**
Heather Bolton  
Rose Holicker  
Carey Short

**Shelby County**
Rachel Hale  
Jenica Huelskamp  
Shelia Nuss
When the state ended its Healthy U license in June, the Agency purchased its own license to continue offering Self-Management Resource Center programs and updated the name to Healthy Living. These evidence-based programs, developed at Stanford University, help older adults who live with chronic health conditions to better manage and feel more in control of their symptoms. Participants meet for six weeks to test various self-management tools and tips, share experiences, and support one another.

**Workshops offered are:**
- **Chronic conditions** addressing daily living with long-term health concerns
- **Diabetes** to better manage or prevent type 2 diabetes
- **Chronic pain** covering multiple approaches to pain management.

Agency programs are available to all of our nine counties and people are increasingly eager to meet in-person for programs convenient to their homes. To help reach more people, a new initiative for 2022 involved collaborating with sites to host Healthy Living workshops to their members and surrounding communities. Partnerships began in 2022 with United Senior Services in Clark County, Greene County Council on Aging, East End Community Center in Montgomery County, Preble County Council on Aging, and the Senior Center of Sidney-Shelby County. We also welcomed eight new leaders to help meet increased workshop demand.

“In this dark place like nobody understood. After listening I could relate and wasn’t alone.”

The Agency offers workshops educating older adults to help improve their health, prevent diabetes, increase balance and strength, support family caregiving, and more confidently address retirement.

In-person workshops began again in 2022 for all programs, joining the virtual options created during the pandemic that have presided since 2020. Many people prefer and request to meet in-person, while virtual programs meet the needs of older adults and their caregivers who can’t easily leave their homes. Both in-person and virtual formats provide helpful and important information along with enjoyable and vital social connection. All workshops and their materials including resource books, exercise, and relaxation CDs are free of charge to adults age 60 and older.
AGING MASTERY PROGRAM

The Aging Mastery Program, created by the National Council on Aging, provides older adults with information to consider for successful retirement years. Sessions cover navigating longer lives, physical activity, healthy eating, hydration, financial fitness, medication management, advanced planning, healthy relationships, falls prevention, and community engagement. The Agency partners with United Senior Services and WestCare Ohio/East End Community Services to conduct multiple workshops in Clark and Montgomery counties.

“[This class] intensified some of the information I already knew – how to sleep better, eat to live and not live to eat. I’m very glad I had the chance to be a part of it. The facilitator was simply wonderful. She made the class informative and fun!!”

MATTER OF BALANCE

The Matter of Balance program helps older adults reduce fears about falling by learning to manage falls and increase physical activity levels. Participants meet weekly for eight weeks or twice-a-week for four weeks and learn to view falls as controllable, set physical activity goals, exercise to increase strength and balance, and identify and reduce falls risks at home and within their communities. The Agency contracts with Goodwill Easter Seals Miami Valley to conduct workshops throughout their region. In 2022, three Healthy Living leaders cross-trained for the program which allowed Goodwill Easter Seals to expand Matter of Balance into Clark and Darke counties in addition to its many Montgomery County workshops.

POWERFUL TOOLS FOR CAREGIVERS

Powerful Tools for Caregivers is a six-week program for family caregivers to learn how to care for themselves while caring for others. Participants meet weekly to discuss ways to lower stress, set goals and problem-solve, communicate more effectively, find community resources, make tough decisions, and reduce guilt, anger, and depression. This program’s move to virtual formats due to the pandemic substantially reduced its participation with each succeeding year. Kettering Health completed its contract conducting Powerful Tools for Caregivers in 2022.
THANK YOU TO OUR PROVIDERS

# 10 Wilmington Place
4EverReady Homecare
6 Roses Home Health Care
A Brand New Horizon
A Elevated Care
A New Hope Home Care, LLC
A-Abel Plumbing, Inc
Aarau Home Health Service, LLC
Absolute Home Care
Academy Health Service, Inc.
Accelera Home Health Care, LLC
Access Home Care, LLC
Access to Independence
Acclaim Home Health Services, Inc.
ADT, LLC
Advance Home Care, LLC
Advanced Medical Equipment
Affinity Healthcare Solutions
Affinity Homecare Solutions, LLC
Agape Home Health Services, Inc.
Ahler's Catering
Alert Medical Alarms
Align Home Health
All About Homecare Services, LLC
Alliance Healthcare Partners, LLC
Alzheimer's Association Miami Valley Chapter
Amadyss Healthcare and Training Services
Amazing Grace Home Care, LLC
Americare Home Health Agency
Angels of Ohio
Ann M. Piselli
Anointed Helpers Home Care, LLC
AnswerCare, LLC
Arcadia Home Care and Staffing
Arrow Senior Living Fairborn
Fox Run AL
Assisted Care by Black Stone of Dayton, LLC
Assistive Solutions
Aylin Six Angel's Care, Inc.
B Baby Boomers Home Health Care, LLC
Bed Bug Burners
Bee Safe Transportation
Bertha Jackson
Better Living Home Health & Medical Supplies
Blu Diamond Home Care
BlueGreen Home Health Care, LLC
Board of Shelby County Commissioners for Adult Day Services of Shelby County and Nutrition Services of Shelby County
Bridges Community Action Partnership
Brightstar Healthcare of Dayton
Brookdale Beavercreek
Brookdale Buck Creek
Brookdale Centennial Park
Brookdale Kettering
Capital Home Health, Inc.
Caregiving Angels
CarePlus Home Healthcare, LLC
CareStaff Ohio Home Health Services, LLC
CareStar, Inc.
Caring 4 You Home Care Services
Caring Hands Home Care
Cassandra L. Powers
Catholic Social Services – Sidney branch
Catholic Social Services of the Miami Valley
Centerville Place
Assisted Living
Champaign County of Board Commissioners for Champaign Transit System
Cheryl E. Tucker
City of Sidney/Shelby Public Transit
Clossman Catering, LLC
Columbus Global Home Health Services, Inc.
Comfort & Dignity Home Healthcare
Compass Home Care of Southwest Ohio
Complete Care Connect
ConnectAmerica.com, LLC
Connie Henry
Constant Care Home Health Services
Crestwood Select Homes
Critical Signal Technologies, Inc.
Cura Care Corp.
Custom Home Elevator And Lift Co., Inc.
D Dayaway
Dedicated Nursing Associates, Inc.
Developing Angels
Diversicare of Siena Woods, LLC
Duraline Medical Products
Dynamic Senior Solutions, LLC
E Elizabeth Tenesaca
Elmcroft of Washington Township
Elmcroft of Xenia
Epic Home Care Solutions, LLC
Excel Developmental Services
Excel Home Health Care
Extended Hearts
Extra Hands Care Home Healthcare
F Fairborn Senior Citizens Association
Family and Community Services, Inc.
Family Service Association
First Community Health Services, LLC
First Step Development Group
FirstLight Home Care Clayton
Flax Flower Home Health Care, LLC
Forest Glen Health Campus
Freedom Home and Day Healthcare
Friendly Care Agency
Friendly Care, Inc.
Friends Care Community
Friendship Village
Future Home Care, LLC
G Gabriel Staffing Associates, Ltd.
Get There Safe, LLC
Global Meals
Go2Pro's
Good Remedy Home Healthcare, LLC
GoodLife Homecare Services, LLC
Goodwill Easter Seals Adult Day Miami Valley-Beavercreek
Grace and Hope Home Healthcare, LLC
Graceful Transportation
Greater Dayton Regional Transit Authority
Greene County Council on Aging
Greene County Job & Family Services
Greene Respiratory Services, Inc.
Guardian Medical Monitoring
H Halsom
Healing Springs Med-Care, LLC
Healing Touch Agency, LLC
Health Hearts Agency
Heath and Home of Vandalia
WHO HELP US HELP OTHERS

Hearts of Passion
Heather Riesinger
Helping Hand Home Care Services, LLC
Hillside Assisted Living
Hock’s Vandalia Pharmacy
Home State Healthcare Homecare Network
Homefull
HomeSense Enterprises, LLC
HomeSite Home Health Care
Homestyle Direct, LLC
Hope Care Team, LLC
Hope Home Care, LLC
In This Together Home Care
INA Home Care
Integrity Homecare of Ohio
Interim Health Care of Dayton, Inc.
International Elderly Care Group, LLC
International Quality Healthcare
J & B Medical Supply Co., Inc.
J & K In-Home Care, Inc.
Jennifer Martin
Jimika B. Bean
Joint Office of Citizen Complaints
K & J Homecare
Kettering Medical Center - Kettering Health Network
Kimberly L. Baird
Knightengales Home Care, LLC
Kristen Kilburn
LaDawn Mayberry
Lady Of Mercy Home Care
Ladybug Services, LLC
Lakeview Assisted Living
Laticia Jackson
Laurelwood Senior Living
Lavender Home Care Solutions, LLC
LCD Home Health Agency
Legal Aid of Western Ohio, Inc.
Leslie Cargile
Liberty Home Health Care
LifeCare Alliance
Lifeline Systems Company
Lou A. Fine
Making Brighter Smiles, LLC
Marimart Health Care, LLC
Mark Roush
Marquio B. Robinson
Mary Ann Turri
Maurice A. McCalister
Maxim Health Care Services, Inc.
Medical Guardian, LLC
MedScope America Corporation
Metro Orthopedic Home Care
Miami Valley Community Action Partnership
Michael Randall
Midwest Home Healthcare
Milt’s Termite & Pest Control
Mobility Plus of Dayton
Mom’s Meals
Moonstar Transportation
Home Health Services
MW Transportation
National Church Residences Legacy Village
NCR Home & Community Services Central Ohio Health
Nicole Wilson
Northwood Assisted Living
Oakwood Village
Ohio HealthCare Plus, LLC
Ohio Living Home Health-Greater Dayton
Ohio Transportation Resources and Shuttle Services
On Call, Inc.
Patianna Middlebrook
People Working Cooperatively
Personal Companions Home Care
Phoenix Home Care Passport Program, Inc.
Pkm: Life Transitions, LLC
Point to Point Transportation
Preble County Council on Aging, Inc.
Precedence Home Healthcare, LLC
Preferred Life Center/Services
Preferred Home Health Care
Premier Home Care Corp.
PremierFirst Home Health Care
Prime Home Care, LLC
Prince Home Health Care, Inc.
Professional Home Health Care 2, Inc.
Qmedic
Quality Care
Queen City Med Mart, Inc.
Quinton L. Alstork
Rebuilding Together
Reliable Health Care Plus, LLC
Reliance Home Health Care, LLC
Rescue91 Healthcare Services, LLC
Roxanne Dixon
RTC Industries, Inc.
Sanctuary at Wilmington Place
Sandra Hessell
Selectiv Nursing, LLC
Senior Helpers
Senior Resource Connection
Serene Home Health Services, LLC
Serenity Home Healthcare Services, LLC
Simply EZ-Home Delivered Meals
Sochi Home Health Agency
Spring Hills Singing Woods
Springfield Nursing and Independent Living
Springfield, ALF Springfield Assisted Living
St. Leonard Dayaway ADS
St. Leonard’s Assisted Living
Stacey A. Woods
State Health Care, Ltd.
Stateline Medical, Inc.
Stay At Home Healthcare, Co.
Stress Less Home Care
Stuart Medical Services
Suman Goel
Supreme Touch Home Health Services Corp.
Suzan N. Stalder
Sycamore Glen Retirement Community
Synergy Home Care of South Dayton
Tatiana’s Home Care, LLC
Teasha Bell
The Cottages of Clayton, Inc.
The Suites at Walnut Creek
There and Back Transportation Services, LLC
Timesmith Consulting
Trinity Community
United Senior Services
Universal Transportation Systems
Valley Transport, LLC
Vancrest of New Carlisle, LLC
Virginia A. McDaniel
VRI
We Care Home Care 2, LLC
Wellcare Home Health
Westley Community Services
Willima Davidson
Wings of Love Services, LLC
Xenia Adult Recreation & Services Center
Ziks Family Pharmacy, Inc.
Ziks Home Healthcare, LLC
SUPPORT & REVENUE

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EXPENDITURES

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<td>Purchased Community Services</td>
<td>$8,772,577</td>
<td>$6,828,078</td>
</tr>
<tr>
<td>Purchased Home Care Services</td>
<td>$28,200,866</td>
<td>$30,673,654</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>$48,894,261</strong></td>
<td><strong>$49,291,239</strong></td>
</tr>
</tbody>
</table>

* Unaudited

** Services for those in MyCare Ohio are paid directly by the member’s healthcare plan. Funded in part by a Title III grant under the Older Americans Act administered by the Ohio Department of Aging through the Area Agency on Aging, PSA 2. The Area Agency on Aging is nondiscriminatory in services and employment.