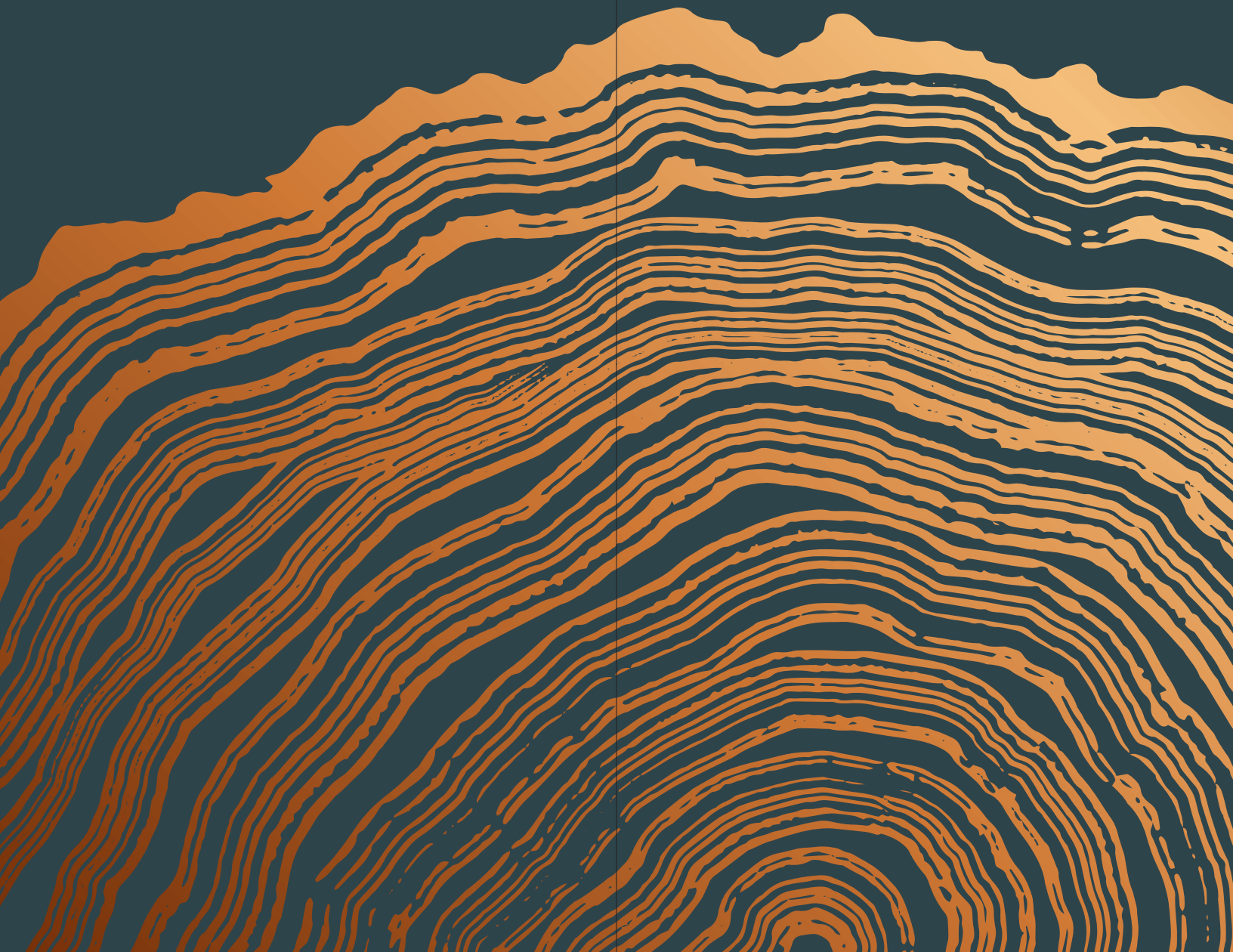


REACH & GROWTH



AREA AGENCY
ON AGING

2024 ANNUAL REPORT



A MESSAGE FROM LEADERSHIP

Our substantial expansion in outreach efforts throughout 2024 greatly increased recognition and grew connections to resources and information to help more people successfully age independently in their homes. We achieved this through –

- **Sharing information to more than 39,000 people** through presentations, presence at resource fairs, and wellness and caregiver workshops;
- **Unveiling a redesigned website** featuring easier navigation and matching imagery used to brand updated brochures, newsletters, flyers, billboards, and television commercials;
- **Adding new resources** to our DaytonAreaCaregivers.com online platform powered by Trualta to include virtual support groups and enhanced user interaction capabilities;
- **Partnering with 565 providers** delivering services in our region to an estimated 6,500 older adults per day; and
- **Answering over 24,034 calls** to 937-223-HELP and completing **8,778 new assessments**.

To help us connect with more people, we depend on our providers and their teams, our Board of Trustees and Advisory Council, and our hardworking staff who give their time and skills. We are thankful for the efforts and passion from everyone involved in this outreach, which helps us provide more choices and promote independence.



Doug McGarry
Executive Director



Cheryl Wheeler
Board Chairperson

2024 Impact By The Numbers

The Area Agency on Aging, PSA 2, helps adults of west central Ohio remain in their homes with independence and dignity through home and community-based services, wellness programs, and caregiver support. Home and community-based services are offered through the following programs:

- PASSPORT** (Pre-Admission Screening Providing Options and Resources Today): Statewide Medicaid waiver program.
- Assisted Living Waiver:** Medicaid waiver program providing residential care.
- MyCare Ohio:** Managed care plan for those eligible for both Medicare and Medicaid.
- ComCare:** Levy program for Montgomery County residents with care needs who are not eligible for Medicaid.
- Participant Directed Care:** Alternative option to receive in-home services where the participant will hire their own “employee” to provide care and services in the home.

Older Americans Act: Federal funding for services including nutrition, transportation, personal care, adult day, home repair, legal assistance, caregiver support, wellness programming, and more.

As part of Ohio’s Aging and Disability Resource Network, our Agency is a trusted place where older adults, caregivers, family members, and professionals can get objective information from our professionally trained 937-223-HELP team.

24,034

Callers received information and assistance

8,778

Completed in-home assessments

2,003

Average monthly calls to 937-223-HELP

1,692

Consumers served through PASSPORT

459

Consumers served through Assisted Living Waiver

4,223

Consumers served through MyCare Ohio

1,589

Consumers served through ComCare

192

Consumers served through Participant Directed Care

39,000

Estimated total of combined outreach

2,576

Individuals served through the Senior Farmers Market Nutrition Program

253,118

Meals delivered

142,306

Congregate meals served

1,365

Caregivers served



REVENUE	2024	2023
Federal Funds	\$8,764,032	\$5,137,010
State Funds	\$1,514,150	\$1,118,997
PASSPORT/AL	\$44,605,557	\$26,678,561
Levy (Montgomery)	\$8,797,941	\$8,797,941
MyCare Ohio	\$11,246,146	\$9,868,981
Other (including interest)	\$610,322	\$323,882
TOTAL	\$75,538,148	\$51,925,372

EXPENSES	2024	2023
Administration	\$2,242,313	\$2,077,454
Direct Service Operation	\$11,082,723	\$10,432,587
Purchased Community Services	\$8,113,315	\$6,197,389
Purchased Home Care Services	\$53,454,695	\$31,018,904
TOTAL	\$74,893,046	\$49,726,334

These Board of Trustees’ Strategic Priorities have guided our direction since 2019:

1. Responding to Revenue Uncertainties
2. Addressing Workforce Challenges
3. Supporting Caregivers
4. Preparing the Public for Aging
5. Addressing Service Delivery



Partnership & Good Governance

Thanks to our 565 service providers who make our work possible by helping older adults remain safe and independent in their homes in Champaign, Clark, Darke, Greene, Logan, Miami, Montgomery, Preble, and Shelby counties.

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OUR MISSION

The Area Agency on Aging improves the quality of life for older adults in its nine-county community by advocating for individuals, developing and supporting a strong network of services, and providing resources for older adults.

OUR VISION IS TO BE THE RESOURCE ON AGING



**AREA AGENCY
ON AGING**

Area Agency on Aging, PSA 2

937-223-HELP

800-258-7277

info4seniors.org

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Suite 400
Dayton, Ohio 45402

*The Area Agency on Aging, PSA 2 is
nondiscriminatory in services and employment.*