

Reaching Out,
Meeting the Challenge,

**FACING
CHANGE
HEAD-ON**



AREA AGENCY
ON AGING

REACHING OUT, MEETING THE CHALLENGE, FACING CHANGE HEAD-ON

In 2025, Agency staff met a year of complex challenges head on with determination and professionalism - achieving national compliance certification, implementing statewide program changes, and ensuring continuity of services for our most vulnerable neighbors. Two of these milestones reflect months of intensive learning and adaptation, from mastering new processes and healthcare plans to integrating new tools and practices into everyday work. The third speaks to the heart of our mission: The compassion and commitment of our communities, and their recognition of the vital impact of supportive services.

- In February, our case management programs earned three-year accreditation from the National Committee for Quality Assurance (NCQA) for our long-term services and supports (LTSS) programs: Assisted Living Waiver, ComCare, and PASSPORT Waiver. This accreditation recognizes an organization's dedication to helping individuals live safely and independently at home through coordinated, person-centered care.
- In November, Montgomery County voters approved a renewal of the Human Services Levy that supports the needs of older adults, generating more than \$8 million dollars for the Agency's ComCare program. Spring Valley in Greene County also passed its Senior Service Levy.
- During the second half of 2025, Agency staff reorganized and completed extensive training to transition the pilot MyCare program - serving Ohioans eligible for both Medicare and Medicaid - into the new statewide Next Generation MyCare model. This transition doubled available health plan options and required full implementation on January 1, 2026.

These major initiatives occurred alongside our day-to-day work of connecting with and supporting residents throughout our nine-county service area with consistent, high-quality outreach, resources, and services. We rely on and are deeply grateful for the dedication of our employees, our providers and their staff, and our Board of Trustees and Advisory Council.

Each year brings its own challenges, and each year we are inspired by the continued commitment of our Agency family. These combined efforts help more older adults and individuals living with disabilities to maintain independence, choice, and dignity to safely age-in-place.



Doug McGarry
Executive Director



Cheryl Wheeler
Board Chairperson

2025 Impact By The Numbers

The Area Agency on Aging, PSA 2, helps adults in west central Ohio remain in their homes with independence and dignity through home- and community-based services, wellness programs, and caregiver support.

Home- and community-based services are offered through the following programs:

PASSPORT (*Pre-Admission Screening Providing Options and Resources Today*)

- Statewide Medicaid waiver program

Assisted Living Waiver

- Statewide Medicaid waiver program

MyCare Ohio

- Managed care plan for those eligible for both Medicare and Medicaid

ComCare

- Levy program for those over the Medicaid limit living in Montgomery County

Participant Directed Care

- Alternative option to receive in-home services where the participant will hire their own “employee” to provide care and services in their home.

Older Americans Act

- Federal funding for services including nutrition, transportation, personal care, adult day, home repair, legal assistance, caregiver support, wellness programming, and more.

1,948

Consumers served with PASSPORT

500

Consumers served with Assisted Living Waiver

4,379

Consumers served with MyCare Ohio

899

Consumers served with ComCare

265

Consumers served with Participant Directed Care

6,500+

Average daily census of those who received care-managed services

110,273

Congregate meals served

299,893

Meals Delivered

1,670

Caregivers served

36,257

Estimated total contacted through community outreach

3,228

Individuals served through the Senior Farmers Market Nutrition Program



As part of Ohio's Aging and Disability Resource Network, our Agency is a trusted place where older adults, caregivers, family members, and professionals can get objective information from our professionally trained 937-223-HELP team.

30,841

**Callers received
information and assistance**

7,773

**Completed
in-home assessments**

2,570

**Average monthly calls
to 937-223-HELP**



These Board of Trustees' Strategic Priorities have guided our direction since 2019:

1. Responding to Revenue Uncertainties
2. Addressing Workforce Challenges
3. Supporting Caregivers
4. Preparing the Public for Aging
5. Addressing Service Delivery



REVENUE	2025	2024
Federal Funds	\$8,091,588	\$8,764,032
State Funds	\$1,091,851	\$1,514,150
PASSPORT/AL	\$52,137,031	\$44,605,557
Levy (Montgomery)	\$8,797,941	\$8,797,941
MyCare Ohio	\$11,678,825	\$11,246,146
Other (including interest)	\$406,018	\$610,322
TOTAL	\$82,203,254	\$75,538,148

EXPENSES	2025	2024
Administration	\$2,298,582	\$2,242,313
Direct Service Operation	\$11,658,389	\$11,082,723
Purchased Community Services	\$8,607,910	\$8,113,315
Purchased Home Care Services	\$56,782,250	\$53,454,695
TOTAL	\$79,347,131	\$74,893,046

Partnership & Good Governance

Thank you to our 581 service providers who helped older adults remain safe and independent in their homes in Champaign, Clark, Darke, Greene, Logan, Miami, Montgomery, Preble, and Shelby counties.

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OUR MISSION

The Area Agency on Aging improves the quality of life for older adults in its nine-county community by advocating for individuals, developing and supporting a strong network of services, and providing resources for older adults.

OUR VISION IS TO BE THE RESOURCE ON AGING



**AREA AGENCY
ON AGING**

Area Agency on Aging, PSA 2

937-223-HELP

800-258-7277

info4seniors.org

220 E. Monument Ave.

Suite 200

Dayton, Ohio 45402

The Area Agency on Aging, PSA 2 is nondiscriminatory in services and employment.