

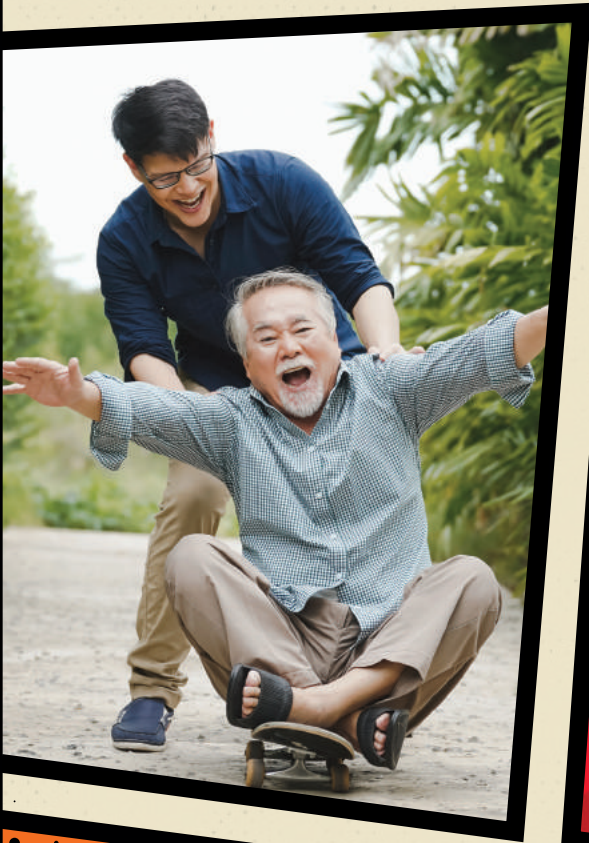


Area Agency on Aging

PSA 2

# ADVOCACY & ACTION

2022 ANNUAL REPORT



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# SPRINGING INTO ACTION!

## A LETTER FROM LEADERSHIP

We thrive in being a resource that people turn to for help. Every year the Agency persists in providing resources and services to older adults and people living with disabilities. We answer questions and provide information toward keeping people safe in their homes, refer to local assistance, and overall make them feel supported, seen and heard. We look forward to your reading this report that summarizes the impact and outcome of the Agency's 2022 efforts. We also take this opportunity to make you aware of the continuing crisis in the recruitment and retention of homecare workers who are critical to helping older adults and their families.

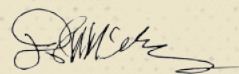
Independence often relies on assistance from others ranging from help with minor home chores to personal care. Those providing this assistance are often spouses and other family, friends, neighbors, or paid personal care aides. In 2022, the Agency took steps toward supporting Personal Care Aides (PCAs) as vital factors toward the independence of older adults. Not known for great pay or benefits, the profession also suffers from Ohio's Medicaid low reimbursement rates contributing to high turnover, increased workforce shortages, and longer waiting lists for people seeking PCAs. The Agency focused on solutions in 2022 to face these issues head-on:

- **Culminated research begun three years ago** by The Dayton Foundation Del Mar Fellow Dr. Kathy Stevens who released her Long-Term Care Workforce Shortage report in October.
- **Continued the Personal Care Aide Training Program** developed with Dr. Stevens' help, resulting in 43% of its graduates working with our contracted providers.
- **Increased enrollment in the Participant Directed Care initiative** to recognize and support existing home care from spouses, family, and others. This program had 87 caregivers enrolled by December, lightening demand for PCAs.

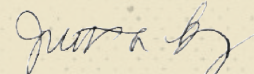
- **Our 24/7 DaytonAreaCaregivers.com** online caregiver support resource registered 332 members in 2022, an 83% increase since 2021.
- **Conducted a roundtable panel discussion featuring providers, consumers, and caregivers** sharing their experiences and concerns with regional legislators. This was part of a statewide advocacy effort spotlighting the workforce shortage's harmful impact on older Ohioans, including a push for a 50% increase in Medicaid reimbursement rates to providers and a \$20/hour salary for PCAs.

More information about these initiatives and additional caregiver support is provided in these pages.

Caregiving is the heart and soul of providing older adults their best quality of life. Throughout these initiatives and services, the Agency only succeeds through collaboration and support. We appreciate our providers and their staff for services and help to our consumers; we are indebted to our Board of Trustees and Advisory Council for their interest and input; and grateful for our devoted staff whose skills keep our consumers safe at home. The support of all remains our Agency's strength.



**Doug McGarry**  
Executive Director



**Judy LaMusga, Esq.**  
Board Chairperson

### The Board of Trustees outlined these Strategic Priorities in 2019 to guide our direction:

1. Responding to Revenue Uncertainties
2. Addressing Workforce Challenges
3. Supporting Caregivers
4. Preparing the Public for Aging
5. Addressing Service Delivery

# BOARD OF TRUSTEES

## OFFICERS

Our Agency remains strong through the leadership of our Board of Trustees.



**Judy LaMusga, Esq.**  
*Chairperson*  
Attorney and  
Counselor-at-Law



**Vickie Carraher, RN-BC**  
*Vice-Chairperson*  
Senior Service  
Coordinator, City  
of Kettering



**Cheryl Wheeler**  
*Treasurer*  
Retired Social Services,  
Administrator



**Doug Lineberger**  
*Past-Chairperson*  
Retired CEO, United Way  
of Clark, Champaign, and  
Madison counties



**Doug McGarry**  
*Secretary*  
Executive Director, Area  
Agency on Aging, PSA 2

## TRUSTEES

**Clennia Bond**  
*Community Volunteer*

**David Cleavenger**  
*Retired, City of Dayton*

**Molly Helmlinger, Ph.D.**  
*President, Spirit Lead Consulting, LLC*

**Holly Hill**  
*Chief Marketing Officer, Brethren  
Retirement Community*

**Deb Sanders**  
*Director of Sales and Marketing,  
Ohio Living Dorothy Love*

**Steven Swedlund, M.D.**  
*Assistant Professor of Geriatrics,  
Director of Geriatric Medicine  
Fellowship, Wright State University*

**Nita Wilkinson**  
*Director of Strategic Partnerships,  
Green Hills Community*

**Roland Winburn**  
*Trustee, Harrison Township Board  
of Trustees*

**Eric Winston, Ph.D.**  
*Chairperson, Advisory Council,  
Area Agency on Aging, PSA 2*





## **OUR VISION IS TO BE THE RESOURCE ON AGING**

### **OUR MISSION**

The Area Agency on Aging improves the quality of life for older adults in its nine-county community by advocating for individuals, developing and supporting a strong network of services, and providing resources for older adults.

### **WHO WE SERVE**

The Area Agency on Aging, PSA 2 helps older adults of west central Ohio remain in their homes with independence and dignity. We are an independent, private, nonprofit corporation that plans and funds services for older persons in Champaign, Clark, Darke, Greene, Logan, Miami, Montgomery, Preble, and Shelby counties. The 12 Area Agencies on Aging in Ohio are part of a national aging service network.





# DIRECT SERVICES

Our Agency, part of Ohio's Aging and Disability Resource Network, is a trusted place where older adults, caregivers, family members, and professionals can get objective information from our licensed social workers and registered nurses. The fastest, most accurate method of learning what programs and resources exist for individuals is to speak to our staff who are professionally trained by the Alliance of Information and Referral Systems by calling 937-223-HELP.

## NO WRONG DOOR

The Ohio Benefits Long-Term Services and Supports (OBLTSS) statewide system was started to provide unbiased, objective information about long-term care services and other supports for individuals living with disabilities. Aging and Disability Resource Centers serve as a “front door” nationwide to reduce pain and frustration that older adults, people living with disabilities, and family members may experience when seeking information, services, and support. The Agency coordinates “front door” activities for Ohio’s “no wrong door system” and connects individuals immediately to information, resources, and long-term services. The Agency contracts with three community partners under this initiative: Catholic Social Services of the Miami Valley, Carestar, Inc., and Access Center for Independent Living.

**26,463**

Callers received  
information  
and assistance

**8,133**

Completed assessments

**6,512**

Average daily census of  
consumers who received  
care-managed services

**2,205**

Average number of  
monthly calls to  
937-223-HELP



## 937-223-HELP

Our kind, knowledgeable, and welcoming Answers on Aging team members embody our vision “to be the resource on aging.” Anyone can call 937-223-HELP to speak with an Intake Specialist: older adults, people living with disabilities, caregivers, family members, friends, neighbors, professionals, or any concerned community member. Our team focuses on listening to the caller to provide helpful information and explain the wide range of options and services available through the Agency, other social services, community resources, and our network of providers. The social workers and nurses answering 937-223-HELP receive approximately 2,205 calls per month and each call is an opportunity to find the answers that provide the needed help.

## IN-HOME ASSESSMENTS

Free, in-home assessments are the next step to specialized information after calling 937-223-HELP. The one-on-one, no-obligation assessment visits are an opportunity for individuals to ask questions, discuss what services and resources are available and beneficial to them, and include input from caregivers and family members to make informed choices about their future care. Assessors determine eligibility for our programs, evaluate strengths and challenges of the individual, recommend community resources, and link consumers to needed services.

## CARE MANAGEMENT

Care management is the key toward successful services and plans that help our consumers stay safe, independent, and happy in their choice of residence. With access to resources and the guidance of a care manager, the unique care needs and personal goals of each individual are continuously reviewed and addressed. Continuous monitoring is based on the unique, changing needs of the enrolled consumer.







# HOME CARE SERVICES

Our team is in the community daily, working to preserve independence for older adults and people living with disabilities. With a steadily increasing aging population, our long-term care services and supports continue to grow to meet the needs of the community. We contracted with 267 service providers in 2022 to make the programs listed on this page available.

## PASSPORT

Statewide Medicaid waiver program, PASSPORT (Pre-Admission Screening System Providing Options & Resources Today), waives Ohio nursing home care rules to allow for in-home care. The PASSPORT program not only saves taxpayers' money due to being less expensive than 24/7 institutionalized care but is preferred by many older adults who want to remain within the comforts of their own homes. Individuals 60 and older, eligible for Medicaid, and require hands-on care may benefit from the many PASSPORT services, including personal care assistance, home-delivered meals, home medical equipment, emergency response system, and transportation.

## ASSISTED LIVING

Assisted Living facilities provide more intensive care than is available through home care services. The Assisted Living waiver is a great alternative to nursing facility placement. An assisted living facility provides a home-like setting that is less restrictive and less expensive than a nursing facility. The Assisted Living Waiver is available to Medicaid-eligible adults and covers the cost of care in certified assisted living facilities while consumers are responsible for costs associated with room and board at the state-set rate.

## MYCARE OHIO

The Agency became one of seven regions to test the demonstration project of MyCare Ohio Waiver in 2014. MyCare Ohio Waiver is a managed care plan designed to coordinate services for people age 60 and over who are eligible for both Medicare and Medicaid, with the goal to deliver better coordinated care. The Agency coordinates waiver services through Buckeye Health Plan and Molina Healthcare for eligible residents in Clark, Greene, and Montgomery counties.



## COMCARE— MONTGOMERY COUNTY

Many older adults in Montgomery County need assistance to stay safe and healthy within their own homes but do not meet the eligibility requirements for PASSPORT or MyCare Ohio Waiver. Thanks to funding from the Montgomery County Human Services Levy, ComCare provides in-home services to approximately 1,557 older adults. Services provided are comparable to those listed under PASSPORT including personal care assistance, home-delivered meals, home medical equipment, emergency response system, and transportation.

## CARE TRANSITIONS

Care Transitions offers assistance and support for individuals who are discharging from the hospital to review their medical needs and provide a follow-up, in-home visit by a registered nurse to help relieve the pressure and confusion people may feel upon being discharged. The Agency's Care Transitions Coaches provide information for additional services to avoid readmission as well as help review discharge plans, doctor follow-up instructions, and medication changes. The Agency provides care transitions for Medical Mutual of Ohio members through a contract with Direction Home Akron-Canton Area Agency on Aging & Disabilities and Anthem members through a contract with GroundGame Health and Direction Home, LLC.

## CAREGIVER SUPPORT

Once the pandemic began in 2020, the critical need for caregiver support services became clear. The Agency was already partnered with Trualta to offer DaytonAreaCaregivers.com, a free, convenient online resource that can help families manage their loved one's care at home 24/7. In 2022, more than 330 caregivers benefited from the educational resources, planning tools, and tips that DaytonAreaCaregivers.com offers. The Agency served an additional 105 caregivers through its free, online caregiver workshops featuring speakers on educational, informative, and supportive topics.

## PARTICIPANT DIRECTED CARE

Participant Directed Care is coordinated by the Area Agency on Aging, PSA 2 providing an alternative option to receive in-home services. The participant, "employer" is able to hire their own "employee" to provide care and services in their home. Employees can assist with personal care, homemaking, transportation, and other services as authorized by the participant and Area Agency on Aging PSA2. Formal training for the employee is not required, however Area Agency on Aging PSA 2 and the participant can supply training resources as needed.







# THE SUPERHERO NEXT DOOR

**WILLIE GAINS INDEPENDENCE WITH NEIGHBORLY SUPPORT**

**Born and raised in South Carolina** where he and his family picked cotton, Willie came to the Miami Valley for work in 1955 and began his 35-year career as an electrician at Dayton Power and Light. Residing in his beloved Clayton neighborhood for over 20 years, he built his home and forged many relationships with neighbors including his caregiver, Tonya. Tonya moved to the neighborhood 20 years ago and said Willie helped her first since he welcomed her into the neighborhood with open arms. Working in finance at Wright-Patterson Air Force Base, Tonya remembers coming home from a long day at work and finding her driveway cleared of snow thanks to Willie. In May 2022, Willie began noticing severe foot pain that made it a struggle to move around. Known as

“the walker” in his neighborhood since he loves his daily walks in all weather, Tonya noticed Willie was not walking as frequently and saw him limping outside his home. After talking, she learned that he was in pain and knew something was not right. He happily agreed to her offer to accompany him to the doctor’s office. It turned out that Willie, with Tonya by his side, was starting a long journey where poor blood circulation resulted in a leg amputation with five surgeries and six hospital stays.

Terrified to move into a nursing home and never return to his neighborhood, Willie was determined to live at home even if daily activities took longer than normal. Willie’s can-do attitude led skilled nursing to introduce him to the Area Agency on Aging in the summer of 2022, and he began the Participant Directed Care Program (PDC) through ComCare to have Tonya as his paid caregiver.



**PDC gives consumers the ability and freedom to select and hire their in-home aide** from someone they already know or someone who is already completing their caregiving activities, including family, friends, and in this case, neighbors. The Agency works with the consumer to establish a wage to reimburse the caregiver for their work according to the care plan instead of working through a traditional home care agency. PDC is one of the Agency's current initiatives to help limit the impact of the home care workforce shortage crisis on older adults in our region.

Tonya helps Willie with transportation, managing medical appointments, and cooking, but from her experience, the most important thing about their relationship is communication. They have both learned through their partnership that they are not alone and have each other. Some activities they enjoy together include driving around on a nice day, exploring Dayton, getting ice cream, and scootering/walking throughout the neighborhood.

Tonya relies on ComCare Case Manager Tammy for support, resources, and a listening ear. Tonya explained, "As I am here for him, Tammy has been here for me. I know I can talk to her and get the feelings and emotions out when needed." Tammy worked with the pair to establish services that benefit Willie including a walk-in shower

for his home. "Willie shows so much potential and ability to live independently with the assistance of needed resources," Tammy said. Establishing the correct care plan with the help of Tammy, Tonya, and his community, Willie is able to remain safe and independent where he wants to be.

The care crisis is immense and affecting people all over the country, all over Ohio, and right here in our region. The workforce shortage has existed for years but greatly accelerated during the pandemic. This leaves a growing number of older adults unable to acquire an aide to assist with home care needs, causing a strain on health and placing safety and well-being at risk. Tonya believes that true happiness lies in helping others and explained that both she and Willie benefit from their relationship. She encourages anyone considering caregiving to leap into the partnership. "I couldn't do all the things I'm doing without the resources that the Agency provides me. He needs me, and I need him. This is a partnership between us all." Tammy added that Participant Directed Care is the way of the future: "People are going to have to step up because I just don't think there's enough money to pay aides what they deserve. If there ever was a time to step up, it is now."



Photos provided by Tonya



# COMMUNITY SERVICES

## OLDER AMERICANS ACT

**Funding for planning, developing, and coordinating home and community-based services** comes from the federal Older Americans Act (OAA) that was signed into law in 1965. The OAA created the network of Area Agencies on Aging across the country to help older adults and their caregivers remain independent and safe in the least restrictive and most desirable living arrangement. OAA and additional state funding support nutrition, transportation, personal care, housekeeping, adult day service, home repair, legal assistance, caregiver support, Long-Term Care Ombudsman, Alzheimer's services, outreach for Home Energy Assistance Program, protective and supportive services, and wellness programming including Healthy Living, A Matter of Balance, and Powerful Tools for Caregivers. The Agency administered more than \$6 million in Title III and related state funds in 2022.

## OAA & RELATED SERVICES

**The largest program offered through OAA Title III funding is the Nutrition Services Program**, supporting home-delivered meals, congregate meal sites, and the Senior Farmers Market Nutrition Program. In 2022, 153,632 meals served at 32 congregate meal sites in our region provided both nutrition and socialization for older adults. 479,687 nutritionally-balanced meals were delivered to homebound older adults for reasons including illness, disability, geographic isolation, and the Covid-19 pandemic. The Senior Farmers Market Nutrition Program (SFMNP) provided eligible older adults \$50 coupons to be spent at 23 participating farmers and farmer's markets throughout the 9-county region. Homefull, a partner organization that operates and administers the program, distributed \$61,295 to more than 1,560 consumers between May and November.



## COMMUNITY OUTREACH

Community outreach expanded as a result of the adapting environment to the Covid-19 pandemic.

**25,500**

**Agency calendars** were distributed free of charge to provide older adults and caregivers with information about community services throughout our nine-county region. This included approximately 6,640 calendars mailed directly to consumers enrolled in our programs.

**5,296**

**Individuals** were reached through 68 accepted invitations to speak or display information at community events throughout our region.

**625%**

**Reach increase** to community members from 2021.

**919**

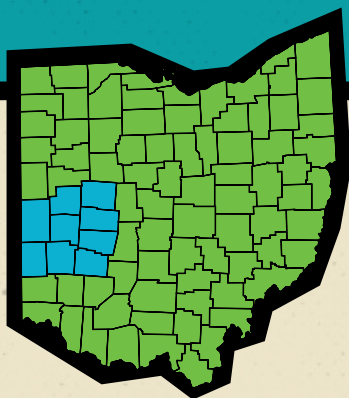
**Individuals** received our quarterly e-newsletter, *Focus on Aging*, that provided updates on Agency advocacy efforts, information on the continued Covid-19 pandemic, access to the vaccine, and overall issues impacting the aging network.

**165**

**Professionals** from throughout the region attended five online, Agency-sponsored trainings, plus three in-house trainings drew an average of 98 Agency staff apiece.



# ADVISORY COUNCIL



The 27 volunteer members of our Advisory Council help support us as the resource on aging in our nine-county region. Three representatives from each of our nine counties advise the Agency on development and coordination of community-based systems of services for all older persons in our region. They also provide recommendations to the Board of Trustees on the distribution of federal and state funds.

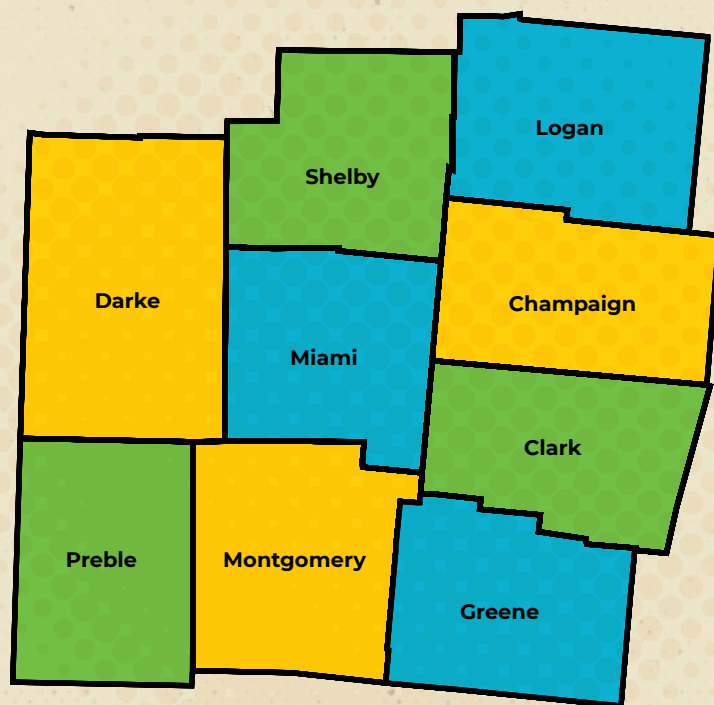
## OFFICERS



**Eric Winston, Ph.D.**  
*Chairperson*



**Laura Haverkos**  
*Vice-Chairperson*



## MEMBERS

### Champaign County

Stacy Barnhart  
Vicki Henson  
Amber Spence

### Clark County

Michele Hemphill  
Bonnie Hitchcock  
Vanita Meese

### Darke County

Lauren Henry  
Christena Sharp  
Megan Stull

### Greene County

Lynn Foubert  
Linda Konz  
Eric Winston, Ph.D.

### Logan County

Kay Daugherty  
Patricia DePasquale  
Laura Haverkos

### Miami County

Heather Bolton  
Rose Holicker  
Carey Short

### Montgomery County

Natalynne Baker  
Quiana Bickham  
Olivia Hester

### Preble County

Anna Carlson  
Teresa Freeman  
Karen Lindquist

### Shelby County

Rachel Hale  
Jenica Huelskamp  
Shelia Nuss





# WELLNESS PROGRAMS

46

Workshops

331

Participants

- The Agency offers workshops educating older adults to help improve their health, prevent diabetes, increase balance and strength, support family caregiving, and more confidently address retirement.

In-person workshops began again in 2022 for all programs, joining the virtual options created during the pandemic that have presided since 2020. Many people prefer and request to meet in-person, while virtual programs meet the needs of older adults and their caregivers who can't easily leave their homes. Both in-person and virtual formats provide helpful and important information along with enjoyable and vital social connection. All workshops and their materials including resource books, exercise, and relaxation CDs are free of charge to adults age 60 and older.

## HEALTHY LIVING

When the state ended its Healthy U license in June, the Agency purchased its own license to continue offering Self-Management Resource Center programs and updated the name to Healthy Living. These evidence-based programs, developed at Stanford University, help older adults who live with chronic health conditions to better manage and feel more in control of their symptoms. Participants meet for six weeks to test various self-management tools and tips, share experiences, and support one another.

### Workshops offered are:

- **Chronic conditions** addressing daily living with long-term health concerns
- **Diabetes** to better manage or prevent type 2 diabetes
- **Chronic pain** covering multiple approaches to pain management.

Agency programs are available to all of our nine counties and people are increasingly eager to meet in-person for programs convenient to their homes. To help reach more people, a new initiative for 2022 involved collaborating with sites to host Healthy Living workshops to their members and surrounding communities. Partnerships began in 2022 with United Senior Services in Clark County, Greene County Council on Aging, East End Community Center in Montgomery County, Preble County Council on Aging, and the Senior Center of Sidney-Shelby County. We also welcomed eight new leaders to help meet increased workshop demand.

“Before this, I was in a very dark place like nobody understood. After listening I could relate and wasn't alone.”





## AGING MASTERY PROGRAM

The Aging Mastery Program, created by the National Council on Aging, provides older adults with information to consider for successful retirement years. Sessions cover navigating longer lives, physical activity, healthy eating, hydration, financial fitness, medication management, advanced planning, healthy relationships, falls prevention, and community engagement. The Agency partners with United Senior Services and WestCare Ohio/East End Community Services to conduct multiple workshops in Clark and Montgomery counties.



“*[This class] intensified some of the information I already knew – how to sleep better, eat to live and not live to eat. I’m very glad I had the chance to be a part of it. The facilitator was simply wonderful. She made the class informative and fun!!*”



## MATTER OF BALANCE

The Matter of Balance program helps older adults reduce fears about falling by learning to manage falls and increase physical activity levels. Participants meet weekly for eight weeks or twice-a-week for four weeks and learn to view falls as controllable, set physical activity goals, exercise to increase strength and balance, and identify and reduce falls risks at home and within their communities. The Agency contracts with Goodwill Easter Seals Miami Valley to conduct workshops throughout our region. In 2022, three Healthy Living leaders cross-trained for the program which allowed Goodwill Easter Seals to expand Matter of Balance into Clark and Darke counties in addition to its many Montgomery County workshops.

## POWERFUL TOOLS FOR CAREGIVERS

Powerful Tools for Caregivers is a six-week program for family caregivers to learn how to care for themselves while caring for others. Participants meet weekly to discuss ways to lower stress, set goals and problem-solve, communicate more effectively, find community resources, make tough decisions, and reduce guilt, anger, and depression. This program's move to virtual formats due to the pandemic substantially reduced its participation with each succeeding year. Kettering Health completed its contract conducting Powerful Tools for Caregivers in 2022.





# THANK YOU TO OUR PROVIDERS

- # 10 Wilmington Place
- 4EverReady Homecare
- 6 Roses Home Health Care
- A** A Brand New Horizon
- A Elevated Care
- A New Hope Home Care, LLC
- A-Abel Plumbing, Inc
- Aaran Home Health Service, LLC
- Absolute Home Care
- Academy Health Service, Inc.
- Accelera Home Health Care, LLC
- Access Home Care, LLC
- Access to Independence
- Acclaim Home Health Services, Inc.
- ADT, LLC
- Advance Home Care, LLC
- Advanced Medical Equipment
- Affinity Healthcare Solutions
- Affinity Homecare Solutions, LLC
- Agape Home Health Services, Inc.
- Ahler's Catering
- Alert Medical Alarms
- Align Home Health
- All About Homecare Services, LLC
- Alliance Healthcare Partners, LLC
- Alzheimer's Association Miami Valley Chapter
- Amadyss Healthcare and Training Services
- Amazing Grace Home Care, LLC
- Americare Home Health Agency
- Angels of Ohio
- Ann M. Piselli
- Anointed Helpers Home Care, LLC
- AnswerCare, LLC
- Arcadia Home Care and Staffing
- Arrow Senior Living Fairborn Fox Run AL
- Assisted Care by Black Stone of Dayton, LLC
- Assistive Solutions
- Aylin Six Angel's Care, Inc.
- B** Baby Boomers Home Health Care, LLC
- Bed Bug Burners
- Bee Safe Transportation
- Bertha Jackson
- Better Living Home Health & Medical Supplies
- Blu Diamond Home Care
- BlueGreen Home Health Care, LLC
- Board of Shelby County Commissioners for Adult Day Services of Shelby County and Nutrition Services of Shelby County
- Bridges Community Action Partnership
- Brightstar Healthcare of Dayton
- Brookdale Beaver Creek
- Brookdale Buck Creek
- Brookdale Centennial Park
- Brookdale Kettering
- C** Capital Home Health, Inc.
- Caregiving Angels
- CarePlus Home Healthcare, LLC
- CareStaff Ohio Home Health Services, LLC
- CareStar, Inc.
- Caring 4 You Home Care Services
- Caring Hands Home Care
- Cassandra L. Powers
- Catholic Social Services – Sidney branch
- Catholic Social Services of the Miami Valley
- Centerville Place Assisted Living
- Champaign County of Board Commissioners for Champaign Transit System
- Cheryl E. Tucker
- City of Sidney/Shelby Public Transit
- Clossman Catering, LLC
- Columbus Global Home Health Services, Inc.
- Comfort & Dignity Home Healthcare
- Compass Home Care of Southwest Ohio
- Complete Care Connect
- ConnectAmerica.com, LLC
- Connie Henry
- Constant Care Home Health Services
- Crestwood Select Homes
- Critical Signal Technologies, Inc.
- Cura Care Corp.
- Custom Home Elevator And Lift Co., Inc.
- D** Dayaway
- Dedicated Nursing Associates, Inc.
- Developing Angels
- Diversicare of Siena Woods, LLC
- Duraline Medical Products
- Dynamic Senior Solutions, LLC
- E** Elizabeth Tenesaca
- Elmcroft of Washington Township
- Elmcroft of Xenia
- Epic Home Care Solutions, LLC
- Excel Developmental Services
- Excel Home Health Care
- Extended Hearts
- Extra Hands Care Home Healthcare
- F** Fairborn Senior Citizens Association
- Family and Community Services, Inc.
- Family Service Association
- First Community Health Services, LLC
- First Step Development Group
- FirstLight Home Care Clayton
- Flax Flower Home Health Care, LLC
- Forest Glen Health Campus
- Freedom Home and Day Healthcare
- Friendly Care Agency
- Friendly Care, Inc.
- Friends Care Community
- Friendship Village
- Future Home Care, LLC
- G** Gabriel Staffing Associates, Ltd.
- Get There Safe, LLC
- Global Meals
- Go2Pro's
- Good Remedy Home Healthcare, LLC
- GoodLife Homecare Services, LLC
- Goodwill Easter Seals Adult Day Miami Valley-Beaver Creek
- Grace and Hope Home Healthcare, LLC
- Graceful Transportation
- Greater Dayton Regional Transit Authority
- Greene County Council on Aging
- Greene County Job & Family Services
- Greene Respiratory Services, Inc.
- Guardian Medical Monitoring
- H** Halsom
- Healing Springs Med-Care, LLC
- Healing Touch Agency, LLC
- Health Hearts Agency
- Hearth and Home of Vandalia



# WHO HELP US HELP OTHERS

Hearts of Passion  
 Hearts on Call  
 Heather Riesinger  
 Helping Hand Home Care Services, LLC  
 Hillside Assisted Living  
 Hock's Vandalia Pharmacy  
 Home State Healthcare  
 Homecare Network  
 Homefull  
 HomeSense Enterprises, LLC  
 HomeSite Home Health Care  
 Homestyle Direct, LLC  
 Hope Care Team, LLC  
 Hope Home Care, LLC  
**I** In This Together Home Care  
 INA Home Care  
 Integrity Homecare of Ohio  
 Interim Health Care of Dayton, Inc.  
 International Elderly Care Group, LLC  
 International Quality Healthcare  
**J** J & B Medical Supply Co., Inc.  
 J & K In-Home Care, Inc.  
 Jennifer Martin  
 Jimika B. Bean  
 Joint Office of Citizen Complaints  
**K** K&J Homecare  
 Kettering Medical Center - Kettering Health Network  
 Kimberly I. Baird  
 Knightengales Home Care, LLC  
 Kristen Kilburn  
**L** LaDawn Mayberry  
 Lady Of Mercy Home Care  
 Ladybug Services, LLC  
 Lakeview Assisted Living  
 Laticia Jackson  
 Laurelwood Senior Living  
 Lavender Home Care Solutions, LLC

LCD Home Health Agency  
 Legal Aid of Western Ohio, Inc.  
 Leslie Cargile  
 Liberty Home Health Care  
 LifeCare Alliance  
 Lifeline Systems Company  
 Lou A. Fine  
**M** Making Brighter Smiles, LLC  
 Marimart Health Care, LLC  
 Mark Roush  
 Marquivio B. Robinson  
 Mary Ann Turri  
 Maurice A. McCalister  
 Maxim Health Care Services, Inc.  
 Medical Guardian, LLC  
 MedScope America Corporation  
 Metro Orthopedic Home Care  
 Miami Valley Community Action Partnership  
 Michael Randall  
 Midwest Home Healthcare  
 Milt's Termite & Pest Control  
 Mobility Plus of Dayton  
 Mom's Meals  
 Moonstar Transportation Home Health Services  
 MW Transportation  
**N** National Church Residences  
 Legacy Village  
 NCR Home & Community Services Central Ohio Health  
 Nicole Wilson  
 Northwood Assisted Living  
**O** Oakwood Village  
 Ohio HealthCare Plus, LLC  
 Ohio Living Home Health-Greater Dayton  
 Ohio Transportation Resources and Shuttle Services  
 On Call, Inc.  
**P** Patricia Middlebrook  
 People Working Cooperatively

Personal Companions Home Care  
 Phoenix Home Care Passport Program, Inc.  
 Pkm: Life Transitions, LLC  
 Point to Point Transportation  
 Preble County Council on Aging, Inc.  
 Precedence Home Healthcare, LLC  
 Precious Life Center/Services  
 Preferred Home Health Care  
 Premier Home Care Corp.  
 PremierFirst Home Health Care  
 Prime Home Care, LLC  
 Prince Home Health Care, Inc.  
 Professional Home Health Care 2, Inc.  
**Q** Qmedic  
 Quality Care  
 Queen City Med Mart, Inc.  
 Quinton L. Alstork  
**R** Rebuilding Together  
 Reliable Health Care Plus, LLC  
 Reliance Home Health Care, LLC  
 Rescue91 Healthcare Services, LLC  
 Roxanne Dixon  
 RTC Industries, Inc.  
**S** Sanctuary at Wilmington Place  
 Sandra Hessel  
 Selective Nursing, LLC  
 Senior Helpers  
 Senior Resource Connection  
 Serene Home Health Services, LLC  
 Serenity Home Healthcare Services, LLC  
 Simply EZ-Home  
 Delivered Meals  
 Sochi Home Health Agency  
 Spring Hills Singing Woods

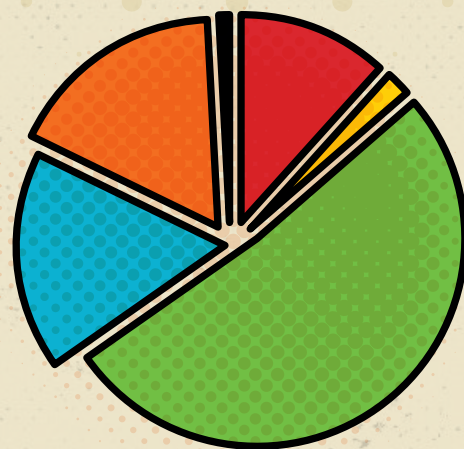
Springfield Nursing and Independent Living  
 Springfield, ALF Springfield Assisted Living  
 St. Leonard Dayaway ADS  
 St. Leonard's Assisted Living  
 Stacey A. Woods  
 State Health Care, Ltd.  
 Stateline Medical, Inc.  
 Stay At Home Healthcare, Co.  
 Stress Less Home Care  
 Stuart Medical Services  
 Suman Goel  
 Supreme Touch Home Health Services Corp.  
 Suzan N. Stalder  
 Sycamore Glen Retirement Community  
 Synergy Home Care of South Dayton  
**T** Tatiana's Home Care, LLC  
 Teasha Bell  
 The Cottages of Clayton, Inc.  
 The Suites at Walnut Creek  
 There and Back  
 Transportation Services, LLC  
 Timesmith Consulting  
 Trinity Community  
**U** United Senior Services  
 Universal Transportation Systems  
**V** Valley Transport, LLC  
 Vancrest of New Carlisle, LLC  
 Virginia A. McDaniel  
 VRI  
**W** We Care Home Care 2, LLC  
 Wellcare Home Health  
 Wesley Community Services  
 Willmia Davidson  
 Wings of Love Services, LLC  
**X** Xenia Adult Recreation & Services Center  
**Z** Ziks Family Pharmacy, Inc.  
 Ziks Home Healthcare, LLC



# REVENUE & EXPENSES

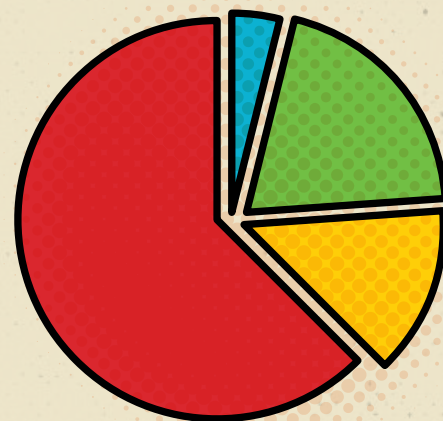
## SUPPORT & REVENUE

	2021*	2022*
<b>Federal Funds</b>	\$7,688,976	\$6,024,633
<b>State Funds</b>	\$833,601	\$1,044,940
<b>PASSPORT / AL</b>	\$25,514,248	\$26,623,009
<b>Levy (Montgomery)</b>	\$8,797,941	\$8,797,941
<b>MyCare Ohio</b>	\$8,596,113	\$8,735,684
<b>Other (including interest)</b>	\$261,232	\$310,764
<b>TOTAL</b>	<b>\$51,692,111**</b>	<b>\$51,536,971</b>



## EXPENDITURES

	2021*	2022*
<b>Administration</b>	\$1,989,487	\$1,926,460
<b>Direct Service Operation</b>	\$9,931,331	\$9,863,047
<b>Purchased Community Services</b>	\$8,772,577	\$6,828,078
<b>Purchased Home Care Services</b>	\$28,200,866	\$30,673,654
<b>TOTAL</b>	<b>\$48,894,261</b>	<b>\$49,291,239</b>



\* Unaudited

\*\* Services for those in MyCare Ohio are paid directly by the member's healthcare plan. Funded in part by a Title III grant under the Older Americans Act administered by the Ohio Department of Aging through the Area Agency on Aging, PSA 2. The Area Agency on Aging is nondiscriminatory in services and employment.









## Area Agency on Aging

PSA 2

Area Agency on Aging, PSA 2  
40 W. Second Street, Suite 400  
Dayton, OH 45402  
800-258-7277 / 937-223-HELP  
[www.info4seniors.org](http://www.info4seniors.org)