# VE SUPPORT





### A LETTER FROM LEADERSHIP

The Agency has experienced changes over the past 30 years in communities, resources, services and even staff, but the goal of older adults to age safely in their own homes remains a constant. Our 30th year as an independent, nonprofit agency in 2023 featured:

- The largest Medicaid rate increases in 30 years for home and community-based services including personal care, adult day, and home-delivered meals to combat the homecare workforce shortage;
- · Growth in participant directed care options to help family caregivers;
- Free caregiver programming through DaytonAreaCaregivers.com, including community activities and the Trualta 24/7 online resource;
- Partnerships with 286 providers delivering services in our nine-county region; and
- Traditional supports drawing new callers to 937-223-HELP, new assessments, and new consumers enrolling in our case-managed programs.

Our Agency's support contributes toward people's goals of independence for aging in their own homes. We appreciate our providers and their staff for serving our consumers; our Board of Trustees and Advisory Council for guidance; and our staff for their time, skills and compassion connecting resources to individuals. This teamwork makes our work possible as we look forward to another 30 years evolving to meet traditional and consistent needs.

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**Doug McGarry** Executive Director

Vickie Carraher, RN **Board Chairperson** 

# 2023 Impact By The Numbers

The Area Agency on Aging, PSA 2 helps adults of west central Ohio remain in their homes with independence and dignity through home and community-based services, wellness programs, and caregiver support. Home and community-based services are offered through the following programs:

**PASSPORT** (Pre-Admission Screening Providing Options and Resources Today): Statewide Medicaid waiver program

Assisted Living Waiver: Statewide Medicaid waiver program

MyCare Ohio: Managed care plan for those eligible for both Medicare and Medicaid

ComCare: Levy program for those over the Medicaid limit living in Montgomery County

Older Americans Act: Federal funding for services including nutrition, transportation, personal care, adult day, home repair, legal assistance, caregiver support, wellness programming and more.

1,667

Consumers served through PASSPORT 377

Consumers served through Assisted Living Waiver

4,228

Consumers served through MyCare Ohio

179

Consumers served through Participant **Directed Care** 

1,784

Consumers served through ComCare

6,750

Average daily census of those who received caremanaged services

318,044 116,810

Meals delivered

Congregate meals served

2,677

Individuals served through the Senior Farmers Market Nutrition Program

34,674

Estimated total contacted through community outreach

1,066

Caregivers served



24,368

assistance

7,577 Callers received Completed information and

2,030

in-home assessments

Average number of monthly calls to 937-223-HELP





EXPENSES	2023	2022
Administration	\$2,077,454	\$1,926,460
Direct Service Operation	\$10,432,587	\$9,863,047
Purchased Community Services	\$6,197,389	\$6,828,078
Purchased Home Care Services	\$31,018,904	\$30,673,654
TOTAL	\$49,726,334	\$49,291,239

### These Board of Trustees' Strategic Priorities have guided our direction since 2019:

- 1. Responding to Revenue Uncertainties
- 2. Addressing Workforce Challenges
- 3. Supporting Caregivers
- 4. Preparing the Public for Aging
- 5. Addressing Service Delivery

# Partnership & Good Governance

Thank you to our 286 service providers, who helped older adults remain safe and independent in their homes in Champaign, Clark, Darke, Greene, Logan, Miami, Montgomery, Preble, and Shelby counties.

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### **OUR MISSION**

The Area Agency on Aging improves the quality of life for older adults in its nine-county community by advocating for individuals, developing and supporting a strong network of services, and providing resources for older adults.

OUR VISION IS TO BE THE RESOURCE ON AGING



Area Agency on Aging, PSA 2

937-223-HELP 800-258-7277 info4seniors.org

40 West Second Street Suite 400 Dayton, Ohio 45402

The Area Agency on Aging, PSA 2 is nondiscriminatory in services and employment.